2500 Series

Steel Residential Garage Doors Limited Lifetime Warranty





Limited Lifetime Warranty
3 Year Hardware Warranty
3 Year Spring Warranty
1 Year All Other Components

Haas Door Company warrants its residential 2500 series steel garage door sections to be free from rust-through for so long as the original residential purchaser owns the building where the door sections are installed.

In addition, garage door hardware, excluding decorative hardware, springs, cables, and/or spring components, is warranted to be free from defects in workmanship and material for a period of 3 years from date of installation. Spring, cables, and/or spring components are warranted to be free from defects in workmanship and material for a period of 3 years from date of installation. All other components, including decorative hardware, windows and window components, are warranted to be free from defects in workmanship and material for a period of 1 year from the date of installation.

This Limited Lifetime Warranty applies only to steel garage door sections manufactured by Haas Door Company and components manufactured or supplied by Haas Door Company. The warranty excludes: (1) Sections and/or component parts which have been damaged due to misuse; (2) Sections and/or components which have been improperly installed, maintained or operated; (3) Sections and/or components that have been damaged due to exposure to salt environments including coastal areas, corrosive fumes/chemicals, alkaline cleaning agents, condensation or fire; (5) Performance of and/or any damage or defect caused by coatings applied subsequent to the original factory-applied finish; (6) Repair and/or replacement labor charges, including travel cost; (7) Damages resulting from other causes beyond the manufacturers control.

In the event any defect is claimed during the warranty periods, a claim in writing must be submitted to Haas Door Company, directed through an authorized Haas Door Company dealer or installer. This claim must be submitted within fifteen (15) days of the discovery of the suspected defect. The door and all components must be available for inspection by an authorized Haas Door Company representative. Upon verification of a manufacturing defect, Haas Door Company will provide repair or replacement part(s) at its option.

HAAS DOOR COMPANY SHALL NOT BE RESPONSIBLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES ARISING OUT OF ANY BREACH OF THIS EXPRESS LIMITED WARRANTY, including but not limited to any damage to buildings, other property or for any injuries or damages sustained by any person whomsoever, or the recovery of any direct or indirect costs such as shipping, travel, lost time, installation labor charges, paint or painting, cleaning, repair, or other building materials.

THE WARRANTY PRINTED ABOVE IS THE ONLY WARRANTY APPLICABLE TO THIS PURCHASE; THERE ARE NO WARRANTIES WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE HEREOF. ANY EXPRESS WARRANTY NOT PROVIDED HEREIN, AND ANY REMEDY WHICH BUT FOR THE WARRANTY CONTAINED HEREIN MIGHT ARISE BY IMPLICATION OR OPERATION OF LAW, IS HEREBY EXCLUDED AND DISCLAIMED INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND OF FITNESS FOR A PARTICULAR PURPOSE. SOME STATES DO NOT ALLOW LIMITATIONS ON IMPLIED WARRANTIES, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.

HAAS DOOR COMPANY WILL NOT BE LIABLE FOR ANY DAMAGES, LOSSES OR EXPENSES AS A RESULT OF PURCHASER'S NEGLIGENCE, WHETHER DEEMED ACTIVE OR PASSIVE AND WHETHER OR NOT ANY SUCH NEGLIGENCE IS THE SOLE CAUSE OF ANY SUCH DAMAGE, LOSS OR EXPENSE.

THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.

----- THIS WARRANTY IS NOT TRANSFERABLE -----